

Vishing



Protect yourself from ID Theft

Vishing: Criminal practice that uses a computer technology called Voice Over Protocol (VoIP) to obtain personal and financial information.


Identity thieves may call you pretending to be your credit card provider asking to “confirm” account details and credit card number.

Be suspicious


Before you give any valuable information hang up and call the number in the back of your credit card and check the call was legitimate.




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Do not provide your three-digit security code unless you made the call using the customer service number on your credit card or statement.




Be suspicious of anyone who wants to “confirm”, “update” or verify your financial information over the phone.



If you’re notified by e-mail that there is a problem with your account and you’re asked to respond to the e-mail or call a toll-free number, don’t do it. Instead, use the toll-free number in your credit card or statement.



Be wary if the caller does not address you by your first or last name.



Report any phishing attempts to your credit union or credit card provider as soon as possible

California Bear Credit Union accounts.
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